

Temperature Design Pty Ltd ABN 36 112 043 080  
SHOWROOM 2/9 Byron St, Collingwood VIC 3066  
MAIL PO Box 9158, South Yarra VIC 3141  
Telephone: (03) 9419 1447 Fax: (03) 9419 1147

## PRODUCT CARE

Temperature Design strives to provide a high level of customer service. As part of this service, we endeavour to assist you not only during the order process but thereafter. Our aim is to ensure your furniture can be appreciated for years to come.

Temperature Design accompanies products with a structural workmanship warranty based on the individual product. To confirm the warranty details for your Temperature Design furniture, please call us on (03) 9419 1447.

### Cleaning

Cleaning is important in maintaining your furniture to ensure gritty residue and metal burrs do not wear away the surface finish. For all of our product range, Temperature Design recommends dusting furniture before cleaning. Utilising water based cleaning agents or simply soapy water will ensure surfaces are maintained at an optimum level. Many cleaning products contain harsh chemicals (i.e. acetone) which may damage surfaces and finishes. We suggest a clean soft cotton rag to clean, wipe and dry the furniture. Do not use wax products.

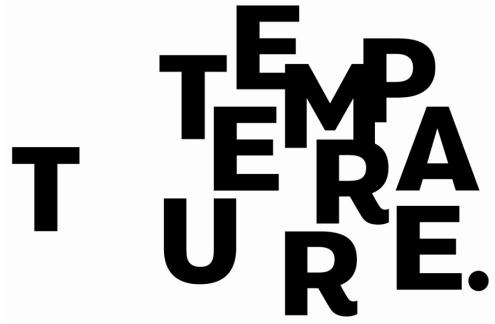
### Timber and Bamboo Products

Temperature Design timber furniture is finished with a clear satin lacquer inclusive of an ultra violet light protector. This may reduce the harsh effects of direct sunlight although cannot eliminate fading and discoloration completely. Therefore, we do not recommend furniture be left in direct sunlight for long periods of time.

Avoid placing hot crockery on furniture surfaces which in turn may burn, discolour or lift binding agents. Coasters, clothes and mats can be placed between the surface and the hot object.

Do not position furniture over or next to heating or electrical appliances.

Please ensure furniture is not exposed to excessive quantities of liquids or moisture which may absorb into the timber. This may result in movements of the timber, change in form, cracking or mould.



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If your furniture is being used as a writing surface, Temperature Design recommends blotters or pads to prevent ball point pens leaving imprints in the timber top. Objects resting against or on top of furniture should have some form of padding between the timber and the object. Avoid bare metal or sharp pointed edges.

A small amount of natural movement of the timber is expected as it adapts to the conditions of your home, due to variations in humidity and temperature.

### **Upholstery**

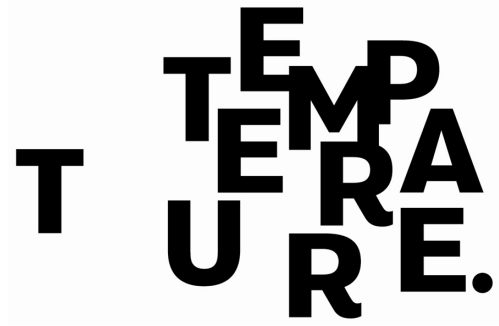
Fabric, vinyl and leather utilised to upholster products are not included in the Temperature Design warranty. A separate warranty relative to the individual fabric can be obtained from the upholstery supplier.

Temperature Design recommends regularly vacuuming upholstery with soft brush attachments. This will remove dirt and dust which may cause damage or stains if not removed.

Leather products can be treated with conditioners and cleaners, ensuring strict accordance with cleaning manufacturer's instructions. Temperature Design does not recommend scrubbing leather with harsh brushes or sponges. All spills on fabric, vinyl or leather should be immediately removed with a damp cloth. If stains persist, contact a professional cleaner.

### **Stainless Steel Finishes**

Temperature Design products which are finished with stainless steel do not need to be cleaned with specialist cleaning products. We suggest a clean soft cotton rag to clean, wipe and dry the surface. Windex produces a clean and clear finish with no fingerprints and does not leave a smokey residue.



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## **Outdoor Furniture**

Temperature Design's outdoor furniture is easy to maintain and keep clean and can be left out in 'normal' weather conditions without damage occurring.

Dust is a big factor for outdoor furniture, and the design of weaves and tiles means that there are plenty of places for dust to become lodged and settle. The best method of getting it out is to use a feather or static duster.

Cleaning can then be achieved by using a mild detergent (i.e. a mixture of dishwashing liquid and water that is then rinsed off). We do not recommend using harsh chemicals. It is important that you never use strong alkali solutions on plastics, and never use scourers or abrasive cleaners as the finish may scratch. While plastic is durable, a build up of soil, oil and other contaminants can lead to fungal growth, so it is important to clean regularly.